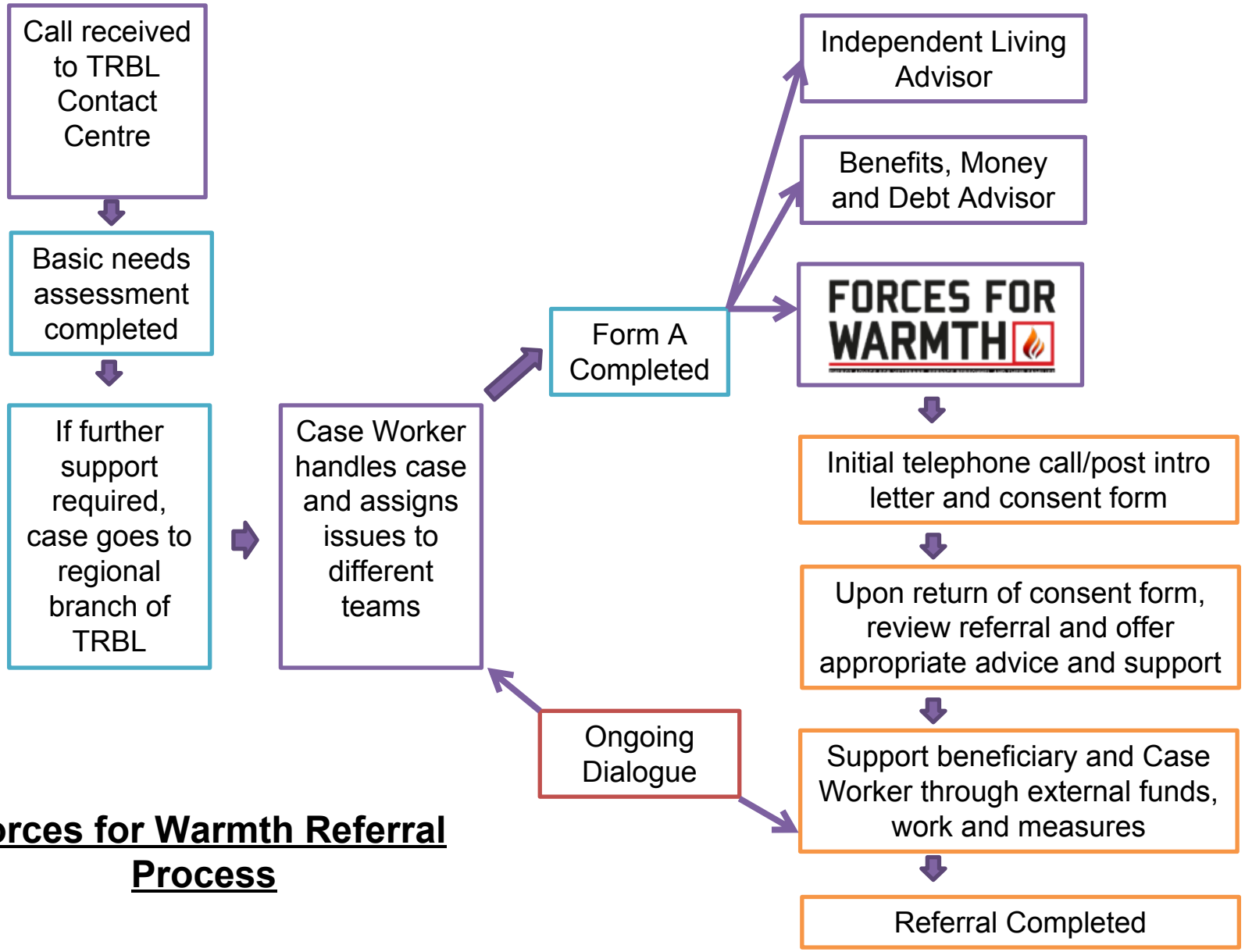Forces for Warmth Referral Process